



HYDRO HEADER LIMITED WARRANTY

For Residential and Commercial Use

HVAC SPECIALTY warrants each HYDRO HEADER to be free from defects in materials and workmanship according to the following terms, conditions, and time periods. UNLESS OTHERWISE NOTED THESE WARRANTIES COMMENCE ON THE DATE OF MANUFACTURE QUALITY INSPECTION AND END FOLLOWING THE 36TH MONTH. This limited warranty is only available to the original home/ building owner of the HYDRO HEADER, and is non-transferable.

COVERAGE

A. This warranty covers the HYDRO HEADER, including the assembly and all component parts (pumps, relay, etc.). All components have their own separate warranties as well. See component part documentation included with the HYDRO HEADER for warranty information.

B. During the three years following the manufacture quality inspection, HVAC SPECIALTY warrants that it will repair or replace, at its option, any defective or malfunctioning HYDRO HEADER.

C. Should a defect or malfunction result in a leakage of water within the above-stated warranty period due to defective material or workmanship, with such defects or malfunction having been verified by an authorized HVAC SPECIALTY representative, then HVAC SPECIALTY will replace the defective or malfunctioning HYDRO HEADER with a replacement part or complete HYDRO HEADER.

D. The replacement HYDRO HEADER will be warranted for the unexpired portion of the applicable warranty period of the original HYDRO HEADER. For example: If an original three (3) year warranted HYDRO HEADER develops a leak due to defects in materials/workmanship after only three (3) months, the replacement unit is warranted for the balance remaining from the original one (1) year warranty, or two (2) years, nine (9) months in this example.

E. In the event of a leakage of water of a replacement HYDRO HEADER due to defective material or workmanship, malfunction, HVAC SPECIALTY reserves the right to refund to the original purchaser the published wholesale price available at the date of manufacture quality inspection for the unit.

OWNER RESPONSIBILITIES

To avoid the exclusion list in this warranty, the owner or installer must: 1. Maintain the HYDRO HEADER as described in the installation manual. 2. Make provisions so if the HYDRO HEADER or any component part or connection thereto should leak, the resulting flow of water will not cause damage to the area in which it is installed.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Any HYDRO HEADER purchased from an unauthorized dealer or online retailer.
2. Any HYDRO HEADER not installed by a licensed plumber/ HVAC service technician.
3. Service trips to teach you how to install, use, maintain, or to bring the HYDRO HEADER installation into compliance with local building codes and regulations.
4. Failure to locate the HYDRO HEADER in an area where leakage will not result in damage to the area adjacent to the HYDRO HEADER or lower floors of the structure.
5. Any failed components of the system not manufactured or assembled by HVAC SPECIALTY as part of the HYDRO HEADER.
6. HYDRO HEADERS repaired or altered without the prior written approval of HVAC SPECIALTY.
7. Damages, malfunctions, or failures resulting from failure to install the HYDRO HEADER in accordance with applicable building codes/ordinances or good plumbing and electrical trade practices; or failure to operate and maintain the HYDRO HEADER in accordance with the manufacturer's provided instructions.
8. Failure or performance problems caused by improper sizing of the HYDRO HEADER or piping.
9. Damages, malfunctions, or failures caused by abuse, accident, fire, flood, freeze, lightning, acts of God and the like.
10. Failure of the HYDRO HEADER due to the accumulation of solid materials, lime deposits, or water quality contrary to the manufacturer's provided instructions. WATER CHEMISTRY REQUIREMENTS – Sodium less than 20mGL. Water pH between 6.0 and 8.0. Hardness less than 7 grains. Chlorine concentration less than 100 ppm.
11. HYDRO HEADERS installed outside the fifty states (and the District of Columbia) of the United States of America and Canada.
12. HYDRO HEADERS moved from the original installation location.
13. Damages to the exterior of the HYDRO HEADER (scratches, dents, UV light, etc.)

PROCEDURES FOR WARRANTY SERVICE REQUESTS

Any claim for warranty assistance must be made promptly. Determine if the HYDRO HEADER is "in-warranty" (that is, within the applicable warranty period) by reviewing a copy of the original sales receipt. You must present a copy of the original sales receipt for a warranty service request.

If your HYDRO HEADER is "in-warranty", contact the retailer from whom the HYDRO HEADER was purchased (or the installer) for assistance. Be prepared to provide the retailer or installer with a copy of your original receipt, complete model, and the date of installation of your HYDRO HEADER, in addition the explanation of your HYDRO HEADER problem.

Warranty coverage is subject to validation of “in-warranty” coverage by HVAC SPECIALTY claims department personnel. All alleged defective or malfunctioning HYDRO HEADER or parts must be returned to HVAC SPECIALTY via the local distribution channels where original purchase was made.

NOTE: Any parts or HYDRO HEADERS returned to HVAC SPECIALTY for warranty analysis will become the property of HVAC SPECIALTY and will not be returned, even if credit is denied. If all warranty conditions are satisfied, HVAC SPECIALTY will provide replacement parts to the retailer.

If you have questions about the coverage of this warranty, please contact HVAC SPECIALTY at the following address or phone number: 800.932.4454

HVAC SPECIALTY | 50 Newtown Road | Plainview NY | 11803 Attention: Warranty Service Department
SERVICE, LABOR AND SHIPPING COSTS

This limited warranty does not extend to any shipping charges, delivery expenses, or administrative fees incurred by the purchaser in repairing or replacing the HYDRO HEADER or part(s). This warranty does not extend to labor costs beyond the coverage specified in this warranty document. All such expenses are your responsibility.

LIMITATIONS OF YOUR HVAC SPECIALTY WARRANTY AND REMEDIES THE FOREGOING WARRANTIES ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION OF THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN CONTRACT OR TORT, WHETHER OR NOT ARISING FROM HVAC SPECIALTY’S NEGLIGENCE, ACTUAL OR IMPUTED. THE REMEDIES OF THE PURCHASER SHALL BE LIMITED TO THOSE PROVIDED HEREIN TO THE EXCLUSION OF ANY OTHER REMEDIES INCLUDING WITHOUT LIMITATION, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SAID INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST PROFIT OR DAMAGES ALLEGED TO HAVE BEEN CAUSED BY ANY FAILURE OF HVAC SPECIALTY TO MEET ANY OBLIGATION UNDER THIS AGREEMENT INCLUDING THE OBLIGATION TO REPAIR AND REPLACE SET FORTH ABOVE. NO AGREEMENT VARYING OR EXTENDING THE FOREGOING WARRANTIES, REMEDIES OR THIS LIMITATION WILL BE BINDING UPON HVAC SPECIALTY. UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED OFFICER OF HVAC SPECIALTY. THE WARRANTIES STATED HEREIN ARE NOT TRANSFERABLE AND SHALL BE FOR THE BENEFIT OF THE ORIGINAL PURCHASER ONLY.

NO OTHER WARRANTIES

Your HVAC SPECIALTY warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

These are the only written warranties applicable to the HYDRO HEADER manufactured and sold by HVAC SPECIALTY. HVAC SPECIALTY neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said HYDRO HEADER. HVAC SPECIALTY reserves the right to change specifications or discontinue models without notice.